

Terms of Use – Relations AI

Effective date: 25.08.2025

Last updated: 25.08.2025

These Terms of Use ("Terms") govern your access to and use of the Relations AI application (the "Service"), provided by SAROTA PR Sp. z o.o. ("we," "our," "us"). By using the Service, you agree to be bound by these Terms. If you do not agree, you must not use the Service.

1. Service Provider

SAROTA PR Sp. z o.o.
al. Władysława Beliny – Prażmowskiego 69/7
31-514 Cracow
POLAND

2. Eligibility

You may use the Service only if you:

- Are at least 18 years old, or have legal capacity to enter into contracts.
- Comply with these Terms and all applicable laws.

3. Use of the Service

- The Service provides AI-powered features such as text analysis, translations, and other language-based functionalities.
- You are responsible for any content you input into the Service.
- You must not use the Service to submit unlawful, harmful, or offensive content, or in any way that violates applicable law.
- User Content is processed only for the purpose of providing the requested results and is not retained beyond immediate processing.

4. Intellectual Property

- All rights, title, and interest in the Service (including software, trademarks, and design) remain with SAROTA PR Sp. z o.o. or its licensors.
- You are granted a limited, non-exclusive, non-transferable license to use the Service in accordance with these Terms.
- You may not copy, modify, reverse engineer, or distribute the Service except as permitted by law.

5. Third-Party Services

The Service integrates with third-party providers, including but not limited to:

- OpenAI – natural language processing and generative AI.

- Anthropic (Claude) – natural language processing and generative AI.
- DeepL API – translation services.
- Microsoft Azure and OVH – hosting and infrastructure.

We are not responsible for the availability, accuracy, or conduct of third-party services. Use of such services may be subject to their own terms.

6. Data and Privacy

Our collection and use of personal data are described in the Privacy Policy. By using the Service, you agree to such processing in accordance with the Privacy Policy.

7. Disclaimers

- The Service is provided “as is” and “as available” without warranties of any kind.
- We do not guarantee that the Service will be error-free, uninterrupted, or that the results will meet your expectations.
- AI-generated outputs may contain inaccuracies; you remain responsible for evaluating and using the results.

8. Limitation of Liability

To the maximum extent permitted by law:

- We are not liable for indirect, incidental, or consequential damages arising from your use of the Service.
- Our total liability for any claims relating to the Service shall not exceed the amount you paid (if any) for use of the Service in the 12 months preceding the claim.

9. Suspension and Termination

We may suspend or terminate your access to the Service if you:

- Violate these Terms.
- Use the Service in a way that risks security, legality, or harm to others.

You may stop using the Service at any time.

10. Changes to the Terms

We may update these Terms from time to time. Changes will be effective upon posting to the Service. Continued use constitutes acceptance of the revised Terms.

11. Governing Law and Jurisdiction

These Terms are governed by the laws of Poland. Any disputes shall be resolved by the competent courts of Cracow, Poland.

12. Contact

If you have any questions about these Terms, please contact us:

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